**FAIJUN NESSA NASHID**

**Objective:**

Manual Test Analyst/Automation Engineer with proficiency & expertise in Manual & Automated Testing using well-known and technical tools throughout Software Development Life Cycle (SDLC) in Agile/Scrum & Iterative methodologies. I’m currently seeking a challenging position as QA/Software/Tester/Test Analyst.

**Professional Summary:**

* Experienced Software Quality Analyst & Manual Tester with hands-on testing expertise throughout Software Development Life Cycle (SDLC) in various Methodologies - Agile, Scrum, Iterative, Waterfall, XP
* Competent performing Functional, Regression, Smoke, Manual, E2E/System (SIT) and Automation Testing on Web & Client-server and Mobile applications
* Strong experience in Manual Testing, writing Test Case, Requirements, logging & tracking Defects, producing graphs & reports from HP Quality Center/ALM
* Excellent skills in translating business requirements and prototypes to create detailed Manual Test Cases
* Deep knowledge of SDLC, Software Testing Life Cycle (STLC) & Bug Life Cycle (BLC)
* Well-versed creating & maintaining Traceability Matrix(RTM) & Bug Status Report from HPQC/ALM & Jira
* Coded UI experience 2 Years.
* Skilled performing Cross-browser Testing using BrowserStack for various browsers and versions
* Strong experience with test and defect management tools HP QC/ALM, Jira & Test Complete
* Extensive experience in test methodologies and tools.
* RDBMS understanding & Backend Testing experience by querying SQL against Oracle & SQL Server
* Excellent understanding of Web & Browser Testing best practices and Web design & development
* Highly competent with software development processes, Manual, Automated and Functional Testing
* Able to demonstrate thorough understanding of Automation and Framework using HP QTP/UFT
* Proficient with Microsoft Office Suite of products - Word, Excel, Outlook, SharePoint, Skype, Project & Visio
* Ability to quickly learn and adept to new projects in a fast paced, collaborative and iterative environments
* Highly motivated, ready to accept challenges, continually innovate and learn, and help others as a Team
* Highly effective oral and written communication, ability to communicate with all stakeholders & teams

**Technical & Tools Expertise:**

**OS/Browsers/ Language :** Windows 7, Mac OS, Linux, IE, Firefox, Safari, Google Chrome, Opera

VBScript, HTML, Java, JavaScript, J2EE, C++, PHP, CSS, .NET, python, Ruby

**Software Testing Tools :** HP Quick Test Professional (QTP)/UFT, HP Quality Center(QC)/ALM, RIA Test, Test Complete, Testing Anywhere, Jira, Selenium, Python, Mainframe Tester.

**Databases/MS/Other Tools :** Structured Query Language (SQL), Oracle, MS SQL Server, MS Office,

MS Visio, MS Projects, MS SharePoint, Jing, WebEx, UXPin, SnagIT, Coded UI,FishEye - Atlassian, LinkScan, Jenkins, Jira, MS Sharepoint.

**Software Methodologies :** Agile, Scrum, Extreme Programming (XP), Iterative

**Professional Experience:**

**Sister’s of Mercy, MO**

**01/2016- 01/2017**

**Quality Assurance Tester**

**Job Responsibilities:**

* Analyzed & studied Project Charter (PC), TRD, User Stories and Use Cases to develop and execute Test cases & Test Scripts for MyMercy, Mercy QuickPay & Membership modules
* Worked in very fast-paced Agile environments supporting parallel projects & meeting deadlines
* Advocated and followed best practices of designing Test Case & logging Defect in HP QC/ALM
* Assisted Test Lead will various leading activities - Test Plan creation, Test Harness setup & Execution Reports
* Performed Smoke Testing to ensure MyMercy & Mercy QuickPay is stable and ready for Functional & Regression Testing by Regression Suites using HP QTP/UFT.
* Hands-on experience maintaining existing Test Scripts & enhancing with Parameterization & Custom Checkpoints using QuickTest Professional (QTP)/UFT
* Developed Test Scripts using Actions, Regular Expression, Parameterization, Custom checkpoints and Output Values for Providers & Membership modules
* Led & performed Manual test activities & assured steps were updated and scenarios covered using JMeter, Jenkins, the major functionalities on MyMercy & Mercy QuickPay
* Created Automated Tests from HP QTP/UFT and ran Regression Testing against QA & Stage environments
* 1 Years Experienced in Selenium, python in my mercy and pay bill online.
* Maintained RTM for proper Test Cases & Test Scripts coverage within HP Quality Center (QC)/ALM
* Designed Manual Test Cases in HP QC/ALM to cover System Integration Testing (SIT) & User Acceptance Testing (UAT) for MyMercy - Appointment Requests, View Lab Results, Manage Medications & Online Bill Pay
* Identified and logged defects in Defects module following Bug Life Cycle (BLC) within HP QC/ALM
* Assigned Defects to Developers using detailed descriptions to replicate and provide solution via HP QC/ALM
* Microsoft Office SharePoint allows you to manage, create and share documents and Web services with my team.

**Environment:** Windows,HP ALM/QC, JIRA, JAVA, MS Office Suite, SQL, QTP.

**Merck & Co., NJ**

**Software Test Analyst**

**07/2015 - 01/2016**

**Job Responsibilities:**

* Designed, developed, and executed Test Cases and Test Scripts using according to Test Plans and PP
* Analyzed and tested parallel projects throughout the phases of Software Development Life Cycle (SDLC)
* Performed SIT & User Acceptance Testing (UAT) and logged test execution status in HP QC/ALM
* Performed Manual Testing for Positive, Negative & Boundary Test Scenarios of merckEngage, Merck Connect, GoodStart Minutes & mypet.com by negative/positive data sets
* Wrote Structured Query Language (SQL) to retrieve and manipulate data to perform and validate backend system of merckEngage modules and Merck Connect
* Scheduled Regression Suite from HP QC/ALM and generated ‘Runs by Test’ &‘Runs by Test Set’ reports
* Performed Manual Testing for Positive, Negative & Boundary Test Scenarios of providers claims history checking, eligibility determining, claim authorization modules by negative/positive data sets
* For Data sets using DB2, SQL, DDL, DML etc for pharmaceuticals co.
* Attended in weekly QA Review Session providing status of test execution and defect findings & closures

Worked closely with offshore resources in soliciting Requirement for Manual or Automated Testing

* Created Manual Test Cases using HP Quality center (QC) and automated test scripts using HP Quick Test Professional (QTP) for merckEngage modules – Fitness, Medicine, Health Care etc
* Integrated HP Quick Test Professional (QTP) with Quality Center (QC) to maintain and execute automated test scripts for nightly run and scheduled sanity checks tested by Coded UI.
* Logged defects using HP Quality Center (QC)/ALM and worked with business analyst and developer to follow the defect cycle to the closures
* Developing and executing SQL quires, in Oracle Database. Microsoft office suite of products -nword, exel, outlook, SharePoint, Skype, project, Visio.

**Environment:** Windows,HP ALM/QC, JIRA, JAVA, MS Office Suite, SQL, Oracle, QTP.

**WebNIT24, Bangladesh**

**11/2013 - 05/2015**

**Software Test Engineer**

**Job Responsibilities:**

* Developed Functional Test Cases from Test Plans, Software Requirements Specifications, and interaction with the client and Business Analyst
* Created Test Cases & Scripts for multiple web & mobile projects with minimal supervision and tidy schedule
* Documented and created report on identified system testing issues in Quality Center & Jira
* Led and actively participated in defect triage and test status meetings with offshore clients
* Queried against SQL Server & MySQL by writing Structured Query Language (SQL) queries against modules in e-commerce, healthcare & banking applications
* Provided regular project test status report to QA Manager & end-clients to ensure test deliverables are met
* Actively participated in Walk-through, defect inspection, review and user group meetings for quality assurance
* Wrote SQL queries and executed procedures to perform Back-end Testing for the expected results
* Assisted in writing release-specific Use Cases and Test Plans for Bulk Messaging & 3G Private APN
* Worked with Release Engineering team to create and maintain an automated build verification/Smoke tests
* Performed testing tasks such as planning, scheduling, and execution via HP QC & Rally
* Worked with Vendor, Development and QA teams to capture and reuse automated Test Scripts & SIT Tests
* Conducted smoke, performance, functional, and regression testing to ensure code stability
* Performed testing tasks such as planning, scheduling, and execution via HP QC & Rally
* Ensured products meet design specifications and functional requirements as designed
* Documented and explained issues to developers with details via Jira & Rally

**Environment:** Windows,HP ALM/QC, QTP, JAVA, JIRA, MS Office Suite(MS Excel, MS-Visio, MS Word, MS PowerPoint), SQL.

**WebNIT24, Bangladesh**

**07/2009 - 11/2013**

**Junior Test Analyst**

**Job Responsibilities:**

* Prepared Test Case, Data & Scenarios from Project Plan and User Stories using MS Excel & Jira
* Actively participated in project team meetings as required with offshore clients, project team & management
* Developed and maintained Smoke, Functional, and Regression Tests using HP QC/ALM & Jira
* Identified defects in multiple environments and throughout all phases of the Software Development Life Cycle (SDLC) and logged in HP Quality Center (QC), Rally & Jira
* Performed User Acceptance Testing (UAT) and other testing related tasks with Business and IT department
* Wrote Test Cases using HP Quality Center based on functional design and requirements, application experience and understanding of the business after attending meetings with BA and project team
* Assigned defects using Jira & HP QC to developers and follwed till the defect has been fixed and closed
* Accurately monitored and communicated test execution results and generated report from HP Quality Center
* Prioritized and managed multiple tasks & projects concurrently while supporting Builds & offshore team
* Worked in a fast paced environment with a focus on result and reporting on daily basis
* Performed End-to-End, Regression & Smoke Testing on multiple browsers using BrowserStack
* Directly interacted with development team for Defect resolution via HP Quality Center (QC)
* Continuously communicated Test Progress & Test Results to management, Dev team and QA Manager
* Experienced in Education administration, Business administration or a Related field.

**Environment:** Windows,HP ALM/QC, QTP, JAVA, JIRA, SQL, MS Office Suite.

**Education:**

**-Masters of Business Administration (MBA)**

**-Bachelors of Business Administration (BBA)**